

EVENTS

TERMS AND CONDITIONS

Event tickets cannot be refunded or exchanged after purchase unless an event is cancelled or postponed.

In the event of cancellation only the face value of the ticket is refundable. Refunds are normally issued within 7 working days of cancellation or on receipt of returned ticket

In the event of postponement your tickets will be valid for the new date. If you cannot attend on the new date a full refund will be given on return of the original tickets. You may request transfer to a similar event of equal cost (subject to ticket availability).

In the event of cancellation or postponement, travel or accommodation costs are non-refundable unless tickets are purchased as part of a package.

If an event is cancelled or postponed and the tickets have not been sold to you by Holkham, requests for refunds should be directed to the relevant ticket seller.

All event tickets sent by post will be via Royal Mail's recorded delivery service. The costs of this must be paid by the customer.

Lost or stolen tickets cannot be refunded.

Holkham reserves the right to make any change whatsoever in the performance/event owing to any unforeseen or unavoidable circumstance. Holkham may, at its discretion, offer a full or partial refund if such a change results in the loss of your enjoyment of the event.

Tickets are personal to the holder and are non-transferable.

Recording, filming and photography is by permission only.

Latecomers will not be admitted until a suitable break in the performance/event.

Dogs other than assistance dogs will not be admitted to events unless otherwise stated.

Holkham Enterprises shall not be responsible for loss or damage to personal property brought to the venue.

By attending the event ticket holders consent to being recorded, filmed or photographed as part of the audience.

Holkham Enterprises reserves the right to refuse entry.

Any particular access or other requirements must be submitted to Holkham Enterprises before the event.