



DISABLED ACCESS AT HOLKHAM

For the wheelchair user

We are happy for disabled visitors to park directly outside the Hall whilst they visit. Alternatively, we offer disabled parking bays close to the Bygones Museum, Pottery Shop and Stables Café.

The main entrance to the Hall can be accessed by an all-weather metal ramp. Once inside the Hall, visitors are able to gain access to the first floor State Rooms by using an innovative new stair lift.

Assisted by the Hall Administrator or the Deputy Administrator, the Jolly Stairclimber can take most types of manual wheelchair up the staircase in the Marble Hall. The equipment, which works like a mini-tank, climbs up the stairs using a self-propelled mechanism and rubber tracks. Once you have visited the State Rooms, you will be brought back down to the Marble Hall using the same process. Elsewhere in the Hall there is full disabled access.

We apologise, but the stairclimber is not suitable for electric wheelchairs. Where this is a problem, we are happy for the disabled visitor to transfer in to one of our two wheelchairs, to be taken up the staircase and continue their visit. A disabled toilet is available in the Park toilet complex. The terrain is variable — from gravel outside the Hall, to parkland and hardcore paths and roadways.

For the visually impaired

We are able to offer an acoustiguide, which will guide you around the Hall. The tape, which is narrated by the Earl of Leicester, lasts for approximately 45 minutes and guides the visitor around the State Rooms.

We can also offer a large print transcript, or for the blind visitor, a transcript in Braille.

The Bygones Museum, History of Farming Exhibition, Pottery Shop and Stables Café:

For the wheelchair user

There is full disabled access to all of these attractions. The terrain within the Pottery Yard, where these attractions are located, is hardcore paths and roadways. A disabled toilet is available in the Park toilet complex.